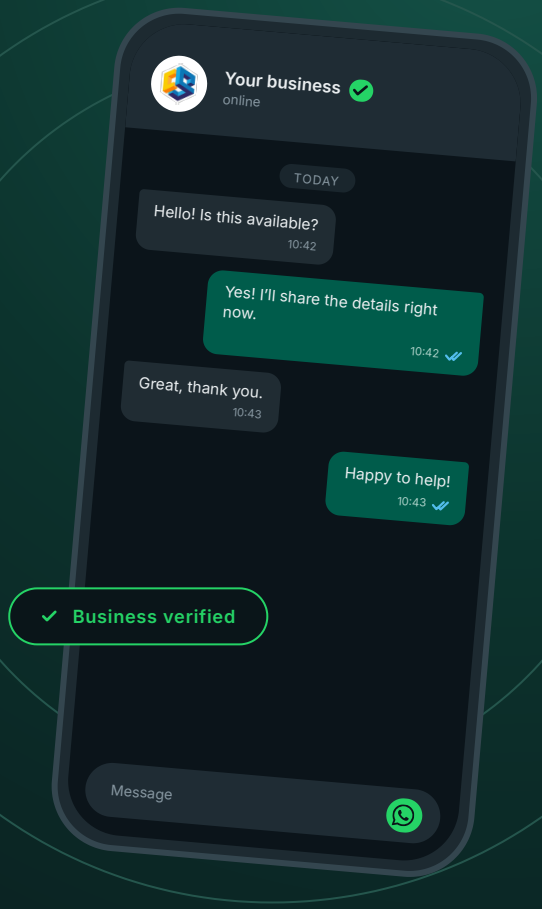
CS Groups
GROW WITH US

SALES BOOSTER

WHATSAPP BUSINESS API

Documents *you need*

To activate the WhatsApp Business API, Meta verifies your business. Keep these documents and details ready for a smooth and quick verification.



AT A GLANCE

01	Business registration proof ANY ONE	
02	Business address proof ANY ONE	
03	Bank proof in the business name ANY ONE	
04	Website and email ALL OF THESE	
05	Meta and WhatsApp ALL OF THESE	
06	Authorised person ALL OF THESE	

Verification typically takes a few business days.

Your checklist

Tick each item off as you collect it. Where a group says “Any one”, one document from it is enough.

1 Business registration proof — ANY ONE

- [ ] GST Registration Certificate
- [ ] Certificate of Incorporation (Private Limited / LLP)
- [ ] Udyam (MSME) Registration Certificate
- [ ] Partnership Deed or Shop & Establishment Certificate
- [ ] Trade License

2 Business address proof — ANY ONE

- [ ] GST certificate (if it shows the business address)
- [ ] Latest electricity, water or telephone bill in the company’s name
- [ ] Bank statement showing the company’s name and address
- [ ] Rent agreement

3 Bank proof in the business name — ANY ONE

- [ ] Current account bank statement
- [ ] Cancelled cheque in the company’s name

4 Website and email — ALL OF THESE

- [ ] A live website showing the company’s full legal name, address, phone number and email
- [ ] A business email address on your own domain, not Gmail or Yahoo
- [ ] Privacy Policy and Terms & Conditions pages
- [ ] The business name on the website must match the name on your registration documents

5 Meta and WhatsApp — ALL OF THESE

- [ ] A Facebook Business Manager (Meta Business Suite) account
- [ ] A Facebook business page
- [ ] A phone number not currently registered on WhatsApp, or one that has been removed from WhatsApp
- [ ] Access to that number to receive the OTP or verification call
- [ ] A display name that matches your business name (generic or unrelated names are rejected by Meta)
- [ ] A credit card, for Meta’s payment verification

6 Authorised person — ALL OF THESE

- [ ] Name, phone number and email of the director or authorised signatory
- [ ] ID proof (PAN, Aadhaar or Passport) if requested

Important notes

- The company name, address and spelling must be identical across all documents.
- Documents must be clear, complete and up to date (PDF or high-quality image).
- Any mismatch in name or address may result in rejection.
- Verification typically takes a few business days.
- Meta decides whether the number, its display name and your message templates are approved.

How we help. After you buy, our team sets up your number on the WhatsApp Business API and connects it to your inbox.

Not sure what you have? Book a free 30-minute call and we will check them with you.

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